UCD School of Nursing, Midwifery and Health Systems

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Graduate Certificate in Process Improvement in Health Systems NFQ Level 9 (40 ECTS)

Who is this programme for?

This interdisciplinary programme is open to all healthcare staff at all levels and in all settings within the health system. It builds on the Professional Certificate Process Improvement in Health Systems and is designed to prepare you for implementing and leading on a process or quality improvement within your healthcare organisation.

Programme Overview

The programme lays the groundwork for building a healthcare transformation by training you in researching, innovating, co-designing, and implementing solutions, and leading on change in your own organisation. The focus is on both the theoretical principles of process improvement and the mentored implementation of a Process Improvement Project in your own practice setting.

The programme has welcomed students from over 55 healthcare institutions across all hospital groups and Community Healthcare Organisations in Ireland.

Integral to our approach to improvement is our aim to align our programmes with the principles of Person-centredness that contribute to Person-centred cultures.

"The programme has been a great learning experience. It has provided solid tools to facilitate teams across the organisation to critically examine current practice, enabling the teams to work together to design and implement new ways of working."

Dolores Donegan, Programme Manager, RCSI Hospital Group

Do you have questions about this programme?

Academic Enquiries: Dr. Seán Paul Teeling
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General Enquiries: Paddy Glennon
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Duration

This programme is 1 year in duration.

Delivery Method

The programme is currently delivered via blended learning

- Half-day Graduate Orientation (Trimester 1).
- 9 days lecture attendance (Trimesters 1-3).
- Final Project presentation (duration 30 minutes).
- Time for self-directed learning, research, data analysis and Project development.

Entry Requirements

Healthcare Professionals should have completed the Professional Certificate in Process Improvement in Health Systems or equivalent with UCD or another accredited provider to Level 8.

How to Apply

Please visit the course webpage to start your online application. We advise that applicants seek the support of their manager for their process improvement journey.

Recognised Prior Learning (RPL)

Applicants may be considered for entry under the University's Recognition of Prior Learning (RPL) policies if they can demonstrate that the modules' learning outcomes have been achieved through prior credentialled or experiential learning.

Career Progression

With this programme you'll critically explore the diverse ways healthcare organisations create, sustain and expand value.

The knowledge, understandings and skills acquired throughout the programme will prepare you to make a significant contribution as a leader and manager in a number of areas and at many levels in the health system, including:

- Organisational development
- Quality and service improvement
- Leading and managing change initiatives
- Innovation

Many of our graduates have gone on to senior leadership roles in both operations and service improvement.

"Improvement usually means doing something that we have never done before."

Shingeo Shingo.

For further information on course dates, fees, RPL and entry requirements please visit our website.

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